





MANO A MANO

HIGHLIGHTS OF FIRST ASIAN EBT SYMPOSIUM

PING LEE CHIEF PILOT BASIC TRAINING EVA AIRWAYS





AN IDEA WAS BORN























EBT SYMPOSIUM 2019

- DATE: MARCH 7-8
- LOCATION: MONARCH
 HOTEL TAO-YUAN, TAIWAN
- VENUE: PRESENTATION AND
 WORKSHOPS
- PARTICIPANTS: 120
 REPRESENTITIVES FROM 14
 AIRLINES







EBT IMPLIMENTATION PROCESS

- HONEYMOON
- BUMPING HEADS
- REFLECTION
- INTEGRATION







HONEYMOON

- ACQUAINTANCE
- BELIEVE
- PLAN







BUMPING HEADS

- XENOPHOBIA
- OLD DOGS VS NEW
 TRICKS
- NOT AS ADVERTIZED
- CULTURE CLASH







REFLECTION

- WHY EBT
- TOP SECRETS!
- SURPRISED?







INTEGRATION

- SYLLABUS DESIGN
- STARTLE FACTOR
- FREQUENCY CONTROL







LOOKING INTO THE FUTURE

- IP TRAINING
- IRR
- FACILITATION SKILLS
- TRANSITION TRAINING

How do we CBT the transition Converstion - Data + feedback to some develop motivation to change their mindset. oction. v5. A new - Attitude. + E Carlot or a stick? EVA AIR 3 1 came feedback to reinforce positive IP behaviour - break in eastern authore.





COMING SOON....

